



Tower Hamlets Homes

Welcome to the second newsletter for the residents of 1 – 20 and 35 - 60 Old Market Square, 1 – 4 Georgina Gardens

We hope that you find the information interesting and useful

Introduction

Mulalley was appointed by Tower Hamlets Homes to carry out external works to your home. If you have any queries regarding the works please contact your Resident Liaison Officers who will be pleased to help.

Tower
Hamlets
Homes

Your Resident Liaison Officers



Michelle Rayner
07985 412416



Tina Howard
07904 744993

Your Resident Liaison Officers are based on site from 8am to 5pm, Monday to Friday.

If you have any questions regarding the works or wish to have a break from them, you are most welcome to come and have a cup of tea with us in the respite unit.

You can find us in the car park area at Baroness Road/Pelter Street or contact them on the numbers above or on the Resident Liaison office 020 7538 4640.

Your site team



Steven Humphries and Daniel Blindu (Site Managers) are based in the car park area at Baroness Road/Pelter Street

Repairs and emergencies not related to our works

For repairs and emergencies not related to Mulalley works please contact Tower Hamlets Homes 020 7364 5015 and select option 1.



Did you know, THH has an online service for residents called MyTHH? You can manage many transactions online with a live view of rent, service charge accounts and repairs on your property or estate.

Register now at my.thh.org.uk

Emergencies

Emergency repairs are when work is needed to avoid danger or risk to the health of the resident, or prevent serious damage to the property.

If you have an emergency involving our works or our site in working hours (8am to 5pm) please contact your Resident Liaison Officer or any of the Site Management team.

If the emergency is as a result of Mulalley working in or around your home **outside of working hours** please contact 0800 028 7353.

Drop-in coffee morning

Please join us for a coffee morning taking place on Wednesday 12 June between 10am and 12noon in the Resident/Site Office

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Mohammad Abdulla is your Resident Liaison Coordinator and is your point of contact at Tower Hamlets Homes. Mohammad is based on site, RLO office every Wednesday from 2pm – 4pm.

Mohammad can also be contacted on: Mohammad.Abdulla@thh.org.uk or 0207 3647505





Old Market Square roof
(before)



(after)



Old Market Square roof



Old Market Square concrete repairs



Old Market Square strip out rebars



Doors (external and internal)



Over to you

We welcome resident ideas on any subject – be it recipes, announcements or anything else you wish to share. Please contact your Resident Liaison Officers with any articles.

So, what's been happening?

- All surveys are complete.
- Scaffold erection complete with hoist in place.
- Roofs works, and front door installs are almost complete.

Upcoming works

The stripping of paint from the ring beams will be carried out in the next few weeks, These works will unavoidably create some dust and noise please keep windows and doors closed.



Brickwork and concrete repairs are ongoing.

The breaking out of concrete will continue for the next four weeks, in addition to our Resident Liaison Officers knocking on doors to advise residents where the works will be taking place, we will have a general information board outside our site offices with details on a day to day basis of while these works are ongoing

Site safety

Site safety is very important. Whilst every precaution is taken to ensure the safety of everyone living and working on site, we would ask for your full cooperation in helping us carry out the works in the safest possible manner.

Please

- Do not enter the site / work areas
- Do not climb scaffold at any time
- Keep children away from the work areas at all times

If you see anyone on the scaffold or any suspicious behaviour, please call the police: 101.

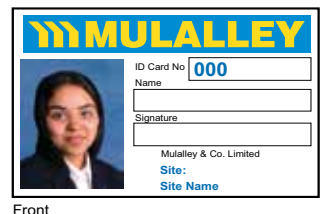
A word from us

The team would like to assure residents that our aim is to reduce disruption to you during the works and thank you for your patience and cooperation.

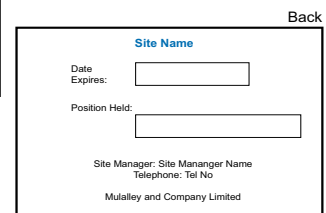
We have people working in your area

All Mulalley staff, subcontractors or visitors carry identification. You should not allow anyone into your home that does not have an identity badge. If you are in any doubt, your Resident Liaison Officer will confirm their identities.

Unfortunately, building works attract bogus visitors so please be extra aware.



Front



Back

Roofing award

Our roofing contractor was presented with an award by Langley roofing materials manufacturer for contract of the month.

